

GKAS® DATABASE: The Key to Quick, Efficient GKAS® Program Coordination

Vani Anand, M.P.H., oral health care coordinator, Oral Health Bridgeport Initiative
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Breakout Session Description:

Learn how a custom database can help take your Give Kids A Smile® (GKAS) program from patient intake, to appointments, to treatment complete in the quickest and shortest route. This user-friendly database is a secure and efficient tool for: precise recording of information on dental practices; quick patient intake; instant scheduling of appointments; routine generation of dentists' schedules, patient reminder letters, etc; tracking dental services provided; running reports on GKAS activity (patient demographics, etc); and patient follow-up beyond GKAS. This database has been invaluable in helping Southwestern AHEC run the most successful (private-practice model) GKAS in CT for three years in a row- taking the program from 21 dentists, and \$30K of donated care for 70 children in 2007, to 63 dentists and \$200K of donated care for 454 children in 2010!

AHEC logo

smiles Custom Software
 The Key to Quick, Efficient
 GKAS Program Coordination

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 Southwestern Area Health Education Center
 ADA Give Kids A Smile® Symposium, Chicago
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AHEC logo

Presentation Objectives

Upon completion of this presentation, participants will be able to:

- Distinguish how Southwestern AHEC's **smiles** Custom Software provides an efficient method of program management for GKAS®.
- Evaluate whether the **smiles** Custom Software is an appropriate vehicle for the overall success of your GKAS® program.

AHEC logo

Who is Southwestern AHEC?

- Part of a national network of Area Health Education Centers (AHEC)

LEGEND
 * AHEC Center
 * AHEC Affiliate

AHEC logo

AHEC Mission

- To enhance access to quality health care, particularly primary and preventive care, by improving the supply and distribution of healthcare professionals through community/academic educational partnerships.
 - Students to Careers
 - Professionals to Communities
 - Communities to Better Health

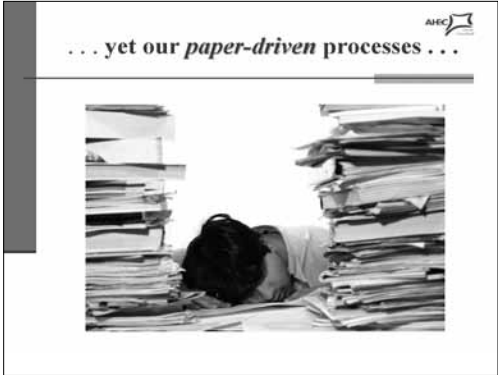
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Our Give Kids A Smile® Program

Year	# of Dentists	# of Children Served	\$\$ Value of Donated Services
2007	21	86	\$30,000
2008	32	174	\$76,000


- Partnership with local dental society
- Care Coordination Model
- First 2 years were successful, with potential for growth

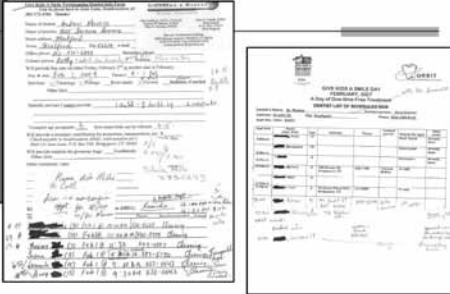
... were a *coordination nightmare* for us!




"Kids Needing Appointments"



"Dentist Info" & "Dentist Schedule"



"Participating Dentists"



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Unmanageable Operations

What would Help?

We Needed:

- Save Trees
- Centralized data storage
- Multiple user access
- Ease of data input and tracking
- Ability to access data easily
- Allow growth of program
- Minimize costs

Introducing . . .

smiles Custom Software

- Microsoft Access database that:
 - Eliminates messy paper trails
 - Coordinates appointments at multiple locations
 - Efficiently matches clients to providers
 - Schedules appointments instantly
 - Provides data-driven reports

smiles Custom Software

supports the following functions:

- Register dentists and hygienists
- Enroll children
- Instantly schedule appointments
- Generate appointment reminder letters

With smiles Custom Software

it is easier to:

- Create provider schedules
- Check for open appointments and patient waiting list
- Track receipt of programmatic forms
- Create program and practice-specific activity reports

Benefits of smiles Custom Software

- For Families
 - Less time on phone
 - Immediate appointments
 - Better matched with dental providers
- For Dental Providers
 - Custom scheduling for each dentist
 - Practice-at-a-glance
 - Provider-specific, with patient contact info and services requested
 - Summary reports of donated services

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Benefits of smiles Custom Software

- **GKAS Staff**
 - Multiple users - no waiting
 - Faster intake
 - No paper juggling
 - Information is all in one place
 - Fewer (late!) hours
 - Fewer headaches
- **GKAS Program Director**
 - Improved efficiency and productivity
 - Data secure, in one location
 - Automated tabulation
 - Easier tracking for treatment completion
 - Definitive data for program outcomes

smiles Custom Software

Supporting our Growing GKAS Program!

Year	# of Dentists	# of Children Served	\$\$ Value of Donated Services
2007	21	86	\$30,000
2008	32	174	\$76,000
2009	48	323	\$139,077
2010	63	452	\$200,899
TOTAL	164*	1035*	\$445,976

smiles Custom Software

Supporting our Growing GKAS Program!

Let Us Help You!

If you are a:

- Community Dental Collaborative
- Non-profit Agency
- Local Dental Society
- State Dental Association
- School-based Health Center or School Dental Program
- Health Department

... or any other group or organization running a Give Kids A Smile® or community dental program

smiles Custom Software

will help you take your GKAS program . . .

. . . from *here*

to *here!*

DEMONSTRATION

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