MINUTES OF THE SPECIAL MEETING OF THE COUNCIL ON DENTAL BENEFIT PROGRAMS
Via Zoom Teleconference
December 16, 2020

Call to Order: The special meeting of the Council on Dental Benefit Programs (CDBP) was called to order by Dr. Randall Markarian chair, on Wednesday, December 16, 2020 at 6:00 p.m. virtually, via Zoom teleconference.

Roll Call: Dr. Randall Markarian, Dr. Hope Watson, Dr. Roderick H. Adams (not present), Dr. Dennis Bradshaw, Dr. Kevin W. Dens, Dr. William V. Dougherty (not present), Dr. Stacey Gardner, Dr. Andrew Gazerro, Dr. Hadi Ghazzouli, Dr. Rodney C. Hill, Dr. Mark H. Johnston, Dr. Yvonne E. Maldonado (not present), Dr. Eugene G. Porcelli (not present), Dr. L. King Scott, Dr. Jessica A. Stilley-Mallah, Dr. Scott Trapp (not present), Dr. Walter G. Weber, Dr. Julio Rodriguez, trustee liaison, Dr. Amrita Patel, new dentist member, Mr. Joy Nisnisan (ASDA)

Practice Institute (PI) Staff in attendance (for all or part of the meeting): Dr. Krishna Aravamudhan, Mr. Dennis McHugh, Ms. Jean Narcisi, Mr. Frank Pokorny, Ms. Sarah Tilleman

Noting that a quorum was present, Dr. Markarian called the meeting to order.

PRELIMINARY BUSINESS

Approval of Agenda: The Council adopted the agenda by general consent.

ELIGIBILITY AND BENEFITS VERIFICATION

The Council discussed Resolution 102 which seeks:

1. A feasibility study regarding a “single unified system such as an online portal or app” to support eligibility and benefits verification.


Dr. Kevin Dens updated the Council on his participation in the recent series of ADA Standards Committee on Dental Informatics (SCDI) work group meetings. It was reported that consensus standards can be submitted by the following organizations: American National Standards Institute (ANSI) X-12, CAQH CORE and HL7. These are all voluntary standards with no regulatory mandate requiring their use by payers, providers, hospitals, clearinghouses, etc. It was also reported that it could take 5-7 years to implement the standards.

Dr. Krishna Aravamudhan reported that standards adopted by X12, CAQH CORE and HL7 could be presented to the Department of Health and Human Services (HHS) to be written into the HIPAA regulations, noting that this is a lengthy process that takes several years due to public rulemaking and public comment timelines. It was also reported that Principal Dental is working with Onederful, a company that specializes in automated insurance verifications and claim submissions, to make it easier for dental offices to verify patient eligibility and coverage. Costs for the service would be passed on to practice management system vendors who ultimately would pass these costs on to dentists.

Ms. Jean Narcissi provided an update on the X12 270/271 transaction companion guide that the SCDI workgroup is, at present, creating for the current version (v5010) of the 270/271 eligibility and benefits transactions. It was reported that this companion guide will not only help with the current version of the transaction set, but that the next version will also address many of the issues with the current version that are unique to dentistry. It was also noted that the forthcoming work from SCDI could spawn a
possible FHIR implementation guide that could be developed by HL7. It was reiterated that payers
would not have to implement the standards but that their buy-in would be necessary.

Following discussion and on vote, the Council adopted the following resolution.

Resolved, that a consultant be engaged to explore the feasibility of a single unified system
such as an online app or portal to provide eligibility and benefits information to dental
practices.

Adjournment: 6:27 PM Central