### Agree/disagree levels

1. The Board is appropriately prepared for Board meetings.
2. The Board receives meeting materials sufficiently in advance of Board meetings.
3. The number of agenda items at Board meetings is appropriate.
4. The Board’s ADA Connect site allows us to efficiently attend to Board business.
5. The Board generally refrains from doing the work of the committees.
6. The use of outside guests at Board meetings is beneficial.
7. The Board utilizes closed sessions appropriately to aid it in accomplishing its work.
8. Council and division reports as currently submitted are helpful to the Board.
9. The Board effectively utilizes and respects the professional expertise of staff.
10. There is sufficient time and information for strategic thinking and decision-making during Board meetings.
11. The Board reaches tangible outcomes and clear next steps from its strategic discussions.
12. The Board is effective in routinely monitoring progress against organizational goals.
13. The Board members know and respect each other and each other’s opinions.
14. The Board conducts meaningful discussions on controversial topics.
15. The Board members effectively express their opinions during Board meetings.
16. The Board has an effective relationship with the ADA’s executive director and senior management.

### Open-ended questions

1. What do you enjoy most about your Board services?
2. What do you enjoy least about your Board Service?
3. What are the biggest challenges to you in performing your Board responsibilities?
4. What additional staff support do you wish you had?

### Agree/disagree levels

1. The Board is focused on desired outcomes and results, not process, and does not get embroiled in discussions that relate to how (i.e., the process) the organization is going to accomplish its goals.
2. The Board effectively identifies and resolves conflicts which arise within the Board or between the Board and staff.
3. The Board is willing to openly challenge orthodox thinking and to consider new approaches to issues.
4. The Board is focused on mission, vision, core values and goals and its outcomes and deliberations reflect that focus.
5. The Board is effective in weighing pros and cons, considering all necessary data and information, and makes well-informed decisions.
6. The Board ensures that a strong financial foundation is established and preserved and that members are well-informed on financial matters affecting the organization.
7. The Board is focused on the future rather than the past or present, and its work deliberations reflect that focus.
8. The Board understands the needs of members and ensures that the programs and services of the Association meet those needs.
9. The Board consistently acts in the best interests of the ADA as a whole, and avoids politicizing decisions and/or acting in self-interest of the well-being of specific segments of the organization.

### Open-ended questions

1. How would you change the Board’s meeting agenda? Is there an item or topic you would ask to always be included? Are there regular agenda items you do not think should be included?
2. What symptoms of ineffective or inefficient governance do you see in the Board or ADA operations?
3. Is there role confusion among the various parts of ADA governance (House, Board, Councils, staff)? If so, how does this manifest itself?
4. If you could address two or three governance issues, what would they be?
5. What is THE problem or issue the ADA exists to address?
6. What do you see as the biggest challenges facing the Association over the next ten years?
7. What important member need is not currently being addressed by the ADA, or is being addressed inadequately?
8. What will make dentists join the organization over the next ten years?
9. From the perspective of a Board member, provide any comments you have about the House of Delegates meeting.
10. Are the Board’s Zoom meetings effective?
11. Are Committee Zoom meetings effective?
12. I have been an ADA Board of Trustees member for \_\_\_\_ years. (1, 2, 3, 4, other)