Introduction

The ADA’s Council on Dental Benefit Programs has responsibility for electronic and paper dental claim content and completion instructions. Staff from the Center for Dental Benefits, Coding and Quality within the ADA’s Practice Institute maintain the paper ADA Dental Claim Form and its completion instructions. According to ADA policy the paper form’s data content must be in harmony with the HIPAA standard electronic dental claim transaction.

The 2024 ADA Dental Claim Form has been structurally revised to incorporate data content changes that enable reporting: a) services delivered by a dentist in locum tenens (i.e., temporary substitute) status; b) date of the patient’s last scaling and root planing procedure; and c) benefit plan Payer ID codes.

Summary of Form Version 2024 Completion Instruction Changes

<table>
<thead>
<tr>
<th>Change Description</th>
<th>Affected Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completion instructions for new field to report Dental Benefit Plan Payer ID.</td>
<td>3.a. Payer ID</td>
</tr>
<tr>
<td>Completion instructions for new field to report Other Insurance Company/Dental Benefit Plan Payer ID.</td>
<td>11.a. Other Payer ID</td>
</tr>
<tr>
<td>Completion instructions for new field to report date of patient’s last Scaling and Root Planing procedure (MM/DD/CCYY format).</td>
<td>39.a. Date Last SRP</td>
</tr>
<tr>
<td>Completion instructions for new field to indicate whether the treating dentist is Locum Tenens.</td>
<td>53.a. Locum Tenens Dentist</td>
</tr>
<tr>
<td>Amended instructions applicable when treatment is delivered by a Locum Tenens Dentist</td>
<td>54 National Provider Identifier 55 License Number 56a Provider Specialty Code 57 Phone Number 58 Additional Provider ID</td>
</tr>
<tr>
<td>Correction to Provider Specialty Code list (for Oral and Maxillofacial Radiology) and instructions.</td>
<td>56.a. Provider Specialty Code</td>
</tr>
<tr>
<td>Addition of clarifying NOTE that addresses surface identification when restoration involves anterior tooth’s incisal angle (aka incisal edge).</td>
<td>28. Tooth Surface</td>
</tr>
</tbody>
</table>

The current version of the paper form (2024 © American Dental Association), front and reverse sides, is illustrated on the next two pages. The illustrations are then followed by comprehensive form completion instructions.
# ADA Dental Claim Form Completion Instructions

**Version 2024 © American Dental Association**

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**ADA Dental Claim Form**

**HEADER INFORMATION**

1. **Type of Transaction** (Mark all applicable boxes)
   - Request for Predetermination/Preauthorization
   - Statement of Actual Services

2. **Predetermination/Preauthorization Number**

**DENTAL BENEFIT PLAN INFORMATION**

3. **Company/Plan Name, Address, City, State, Zip Code**

4. **Policyholder/Subscriber Information** (Assigned by Plan Name in #1)
   - Policyholder/Subscriber Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code

5. **Date of Birth (MM/DD/YY)**

6. **Gender**
   - Male (M)
   - Female (F)

7. **Policyholder/Subscriber ID** (Assigned by Plan)

8. **Plan/Group Number**

9. **Patient’s Relationship to Person named in #6**
   - Self
   - Spouse
   - Dependent Child
   - Other

10. **Reserved for Future Use**

11. **Other Insurance Company/Dental Benefit Plan Name, Address, City, State, Zip Code**

12. **Other Policy (E)**

**RECORD OF SERVICES PROVIDED**

<table>
<thead>
<tr>
<th>Procedure Date (MM/DD/YY)</th>
<th>Service Code or Designation</th>
<th>Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
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</tr>
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<td></td>
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<td></td>
</tr>
</tbody>
</table>

**ANCILLARY CLAIM/TREATMENT INFORMATION** (all dates in MM/DD/YY format)

13. **Patient/Guardian Signature**
   - Date

14. **Medical History**
   - Yes
   - No

15. **Reason for Visit**
   - Emergency (0-99)
   - Non-Emergency (100-199)

16. **Date of Admission**
   - MM/DD/YY

17. **HMO/POS/Managed Care**
   - Yes
   - No

18. **Service Area**
   - City
   - State
   - Zip Code

19. **Provider Specialty Code**

**TREATING DENTIST AND TREATMENT LOCATION INFORMATION**

20. **Name, Address, City, State, Zip Code**

21. **Phone Number**

22. **Provider ID**

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To register call 888-947-4140 or go online at ADAstore.org

Completion Instructions Date: 2023 Jun 02
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America’s leading advocate for oral health

The following information highlights certain form completion instructions. Comprehensive ADA Dental Claim Form completion instructions are posted on the ADA’s website (https://www.ADA.org/en/publications/ctt/ada-dental-claim-form).

GENERAL INSTRUCTIONS
A. The form is designed so that the name and address (Item 3) of the third party payer receiving the claim (insurance company/dental benefit plan) is visible in a standard #9 window envelope (window to the left). Please fold the form using the ‘tick-marks’ printed in the margin.
B. Complete all items unless noted otherwise on the form or in the instructions posted on the ADA’s website (ADA.org).
C. Enter the full name of an individual or a full business name, address and zip code when a name and address field is required.
D. All dates must include the four-digit year.
E. If the number of procedures reported exceeds the number of lines available on one claim form, list the remaining procedures on a separate, fully completed claim form.
F. GENDER Codes (Items 7, 14 and 22) – M = Male; F = Female; U = Unknown

COORDINATION OF BENEFITS (COB)
When a claim is being submitted to the secondary payer, complete the entire form and attach the primary payer’s Explanation of Benefits (EOB) showing the amount paid by the primary payer. You may also note the primary carrier paid amount in the “Remarks” field (Item 35).

DIAGNOSIS CODING
The form supports reporting up to four diagnosis codes per dental procedure. This information is required when the diagnosis may affect claim adjudication when specific dental procedures may minimize the risks associated with the connection between the patient’s oral and systemic health conditions. Diagnosis codes are linked to procedures using the following fields:
Item 29a – Diagnosis Code Pointer ("A" through "D" as applicable from Item 34a)
Item 34 – Diagnosis Code List Qualifier (AB for ICD-10-CM)
Item 34a – Diagnosis Code(s)/A, B, C, D (up to four, with the primary adjacent to the letter “A”)

PLACE OF TREATMENT
Enter the 2-digit Place of Service Code for Professional Claims, a HIPAA standard maintained by the Centers for Medicare and Medicaid Services. Frequent used codes are:
11 = Office; 12 = Home; 21 = Inpatient Hospital; 22 = Outpatient Hospital; 31 = Skilled Nursing Facility; 32 = Nursing Facility
The full list is available online at: https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/PhysicianFeeSched/Downloads/Website-POS-database.pdf

PROVIDER SPECIALTY
This code is entered in Item 56a and indicates the type of dental professional who delivered the treatment. The general code listed as “Dentist” may be used instead of any of the other codes.

<table>
<thead>
<tr>
<th>Category / Description Code</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dentist</td>
<td>122300000X</td>
</tr>
<tr>
<td>A dentist is a person qualified by a doctorate in dental surgery (D.D.S.) or dental medicine (D.M.D.) licensed by the state to practice dentistry, and practicing within the scope of that license.</td>
<td></td>
</tr>
<tr>
<td>General Practice</td>
<td>1223G0001X</td>
</tr>
<tr>
<td>Dental Specialty (see following list)</td>
<td>Various</td>
</tr>
<tr>
<td>Dental Public Health</td>
<td>1223D0001X</td>
</tr>
<tr>
<td>Endodontics</td>
<td>1223E0200X</td>
</tr>
<tr>
<td>Orthodontics</td>
<td>1223X0400X</td>
</tr>
<tr>
<td>Pediatric Dentistry</td>
<td>1223P0221X</td>
</tr>
<tr>
<td>Periodontics</td>
<td>1223P0300X</td>
</tr>
<tr>
<td>Prosthodontics</td>
<td>1223P0700X</td>
</tr>
<tr>
<td>Oral &amp; Maxillofacial Pathology</td>
<td>1223P0106X</td>
</tr>
<tr>
<td>Oral &amp; Maxillofacial Radiology</td>
<td>1223X0086X</td>
</tr>
<tr>
<td>Oral &amp; Maxillofacial Surgery</td>
<td>1223S0112X</td>
</tr>
</tbody>
</table>

Provider taxonomy codes listed above are a subset of the full code set that is posted at: https://www.nucc.org/index.php/code-sets-mainmenu-41/provider-taxonomy-mainmenu-40
DATA ELEMENT SPECIFIC INSTRUCTIONS

Form completion instructions are provided for each data item, which is indicated by a number. Please note that data items are in groups of related information. These instructions explain the reasons for such groupings, and the relationships (if any) between groups.

Header Information

The ‘header’ provides information about the type of submission being made. This information applies to the entire transaction.

1. Type of Transaction: There are three boxes that may apply to this submission. If services have been performed, mark the “Statement of Actual Services” box. If there are no dates of service, mark the box marked “Request for Predetermination / Preauthorization”. If the claim is through the Early and Periodic Screening, Diagnosis and Treatment Program, mark the box marked ‘EPSDT/Title XIX’.

2. Predetermination/Preauthorization Number: If you are submitting a claim for a procedure that has been pre-authorized by a third party payer, enter the preauthorization or predetermination number provided by the insurance company.

Insurance Company/Dental Benefit Plan Information

3. Company/Plan Name, Address, City, State, Zip Code: This Item is always completed. Enter the information for the insurance company or dental benefit plan that is the third party payer receiving the claim.
   - If the patient is covered by more than one plan, enter the primary insurance company information here for the initial claim submission.
   - When submitting a separate claim to the secondary carrier, place the secondary carrier’s company/plan name and address information here.

3a. Payer ID: Enter the Payer Identification Number for the Company/Plan specified in “3.” above. (Leave blank if not known.)

Note: This identifier may be found on the patient’s insurance card or in the provisions of a participating provider contract. It is intended to provide additional routing information for claims which may be sent to a centralized mailing address.
1 **Other Coverage**

This area of the claim form provides information on the existence of additional dental or medical insurance policies. This is necessary to determine if multiple coverages are in effect, and the possibility of coordination of benefits.

- When the claim form is being prepared for submission to the primary carrier the information in "Other Coverage" applies to the secondary carrier.
- When the claim form is being prepared for submission to the secondary carrier the information in "Other Coverage" applies to the primary carrier.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
</table>
| 4. | **Other Dental or Medical Coverage?:** Mark the box after “Dental?” or “Medical?” whenever a patient has coverage under any other dental or medical plan, without regard to whether the dentist or the patient will be submitting a claim to collect benefits under the other coverage.  
  - Leave blank when the dentist is not aware of any other coverage(s).  
  - When either box is marked, complete Items 5 through 11 in the “Other Coverage” section for the applicable benefit plan.  
  - If both Dental and Medical are marked, enter information about the dental benefit plan in Items 5 through 11. |
| 5. | **Name of Policyholder/Subscriber with Other Coverage Indicated in #4 (Last, First, Middle Initial, Suffix):** If the patient has other coverage through a spouse, domestic partner or, if a child, through both parents, the name of the person who has the other coverage is reported here. |
| 6. | **Date of Birth (MM/DD/CCYY):** Enter the date of birth of the person listed in Item #5. The date must be entered with two digits each for the month and day, and four digits for the year of birth. |
| 7. | **Gender:** Mark the gender of the person who is listed in Item #5. Mark “M” for Male, “F” for Female, or “U” for Unknown as applicable. |
| 8. | **Policyholder/Subscriber ID (Assigned by Plan):** Enter the unique identifying number assigned by the third-party payer (e.g., insurance company) to the person named in Item #5, which is on their identification card. |
| 9. | **Plan/Group Number:** Enter the group plan or policy number of the person identified in Item #5. |
| 10. | **Patient’s Relationship to Person Named in Item #5:** Mark the patient’s relationship to the other insured named in Item #5. |
11. Other Insurance Company/Dental Benefit Plan Name, Address, City, State, Zip Code: Enter the complete information of the additional payer, benefit plan or entity for the insured named in Item #5.

11a. Payer ID: Enter the Payer Identification Number for the Other Insurance Company/Dental Benefit Plan specified in “11.” above. (Leave blank if not known.)

Note: This identifier may be found on the patient’s insurance card or in the provisions of a participating provider contract. It is intended to provide additional routing information for claims which may be sent to a centralized mailing address.

Policyholder/Subscriber Information (For Insurance Company Named in Item #3)

This section documents information about the insured person who may or may not be the patient.

- When the claim form is being prepared for submission to the primary carrier the information supplied applies to the person insured by the primary carrier.
- When the claim form is being prepared for submission to the secondary carrier the information entered applies to the person insured by secondary carrier.

12. Policyholder/Subscriber Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code: Enter the complete name, address and zip code of the policyholder/subscriber with coverage from the company/plan named in #3.

13. Date of Birth (MM/DD/CCYY): A total of eight digits are required in this field; two for the month, two for the day of the month, and four for the year.

14. Gender: This applies to the primary insured, who may or may not be the patient. Mark “M” for Male, “F” for Female, or “U” for Unknown as applicable.

15. Policyholder/Subscriber Identifier (Assigned by Plan): Enter the unique identifying number assigned by the third-party payer (e.g., insurance company) to the person named in Item #12, which is on their identification card.

16. Plan/Group Number: Enter the policyholder/subscriber’s group plan/policy number.

17. Employer Name: If applicable, enter the name of the policyholder/subscriber’s employer.
**Patient Information**

The information in this section of the claim form pertains to the patient.

**18. Relationship to Policyholder/Subscriber in #12 Above:** Mark the relationship of the patient to the person identified in Item #12 who has the primary insurance coverage. The relationship between the insured and the patient may affect the patient's eligibility or benefits available. **If the patient is also the primary insured, mark the box titled ‘Self’ and skip to item #23.**

**19. Reserved For Future Use:** Leave blank and skip to Item #20. (#19 was previously used to report “Student Status.”)

**20. Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code:** Enter the complete name, address and zip code of the patient.

**21. Date of Birth (MM/DD/CCYY):** A total of eight digits are required in this field; two for the month, two for the day of the month, and four for the year of birth of the patient.

**22. Gender:** This applies to the patient. Mark “M” for Male, “F” for Female, or “U” for Unknown as applicable.

**23. Patient ID/Account # (Assigned by Dentist):** Enter if the dentist's office has assigned a number to identify the patient. This is not required to process claim.

**Record Of Services Provided**

This section contains information regarding the proposed treatment (predetermination/preauthorization), or treatment performed (actual services).

<table>
<thead>
<tr>
<th>Record Of Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
<tr>
<td>11</td>
</tr>
<tr>
<td>21</td>
</tr>
<tr>
<td>31</td>
</tr>
</tbody>
</table>

**Remarks**
NOTE: Items 24 through 31, following, apply to each of the 10 available lines on the claim form for reporting dental procedures provided to the patient. The remaining Items in this section of the form (33-35) do not repeat.

24. **Procedure Date (MM/DD/CCYY):** Enter procedure date for actual services performed or leave blank if the claim is for preauthorization/predetermination. The date, if included, must have two digits for the month, two for the day, and four for the year.  
   **NOTE:** The presence or absence of a Procedure Date should be consistent with the type of transaction(s) marked in Item #1 (e.g., actual services; predetermination / preauthorization).

25. **Area of Oral Cavity:** Use of this field is conditional. Always report the area of the oral cavity when the procedure reported in Item #29 (Procedure Code) refers to a quadrant or arch and the area of the oral cavity is not uniquely defined by the procedure’s nomenclature. For example:
   a. Report the applicable area of the oral cavity when the procedure code nomenclature includes a general reference to an arch or quadrant, such as **D4263 bone replacement graft – first site in quadrant**
   b. Do not report the applicable area of the oral cavity when the procedure either: 1) incorporates a specific area of the oral cavity in its nomenclature, such as **D5110 complete denture – maxillary**; or 2) does not relate to any portion of the oral cavity, such as **D9222 deep sedation/general anesthesia – first 15 minutes**.
   **NOTE:** Detailed guidance on reporting Area of the Oral Cavity, Tooth Numbers and Tooth Surfaces by CDT code is posted on the ADA Dental Claim Form web page. 
   [ADA Dental Claim Form](#)

   Area of the oral cavity is designated by a two-digit code, selected from the following code list:

<table>
<thead>
<tr>
<th>Code</th>
<th>Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>00</td>
<td>entire oral cavity</td>
</tr>
<tr>
<td>01</td>
<td>maxillary arch</td>
</tr>
<tr>
<td>02</td>
<td>mandibular arch</td>
</tr>
<tr>
<td>10</td>
<td>upper right quadrant</td>
</tr>
<tr>
<td>20</td>
<td>upper left quadrant</td>
</tr>
<tr>
<td>30</td>
<td>lower left quadrant</td>
</tr>
<tr>
<td>40</td>
<td>lower right quadrant</td>
</tr>
</tbody>
</table>

26. **Tooth System:** Enter “JP” to indicate that teeth are being designated using the ADA’s Universal/National Tooth Designation System (1-32 for permanent dentition and A-T for primary dentition).

27. **Tooth Number(s) or Letter(s):** Enter the appropriate tooth number or letter when the procedure directly involves a tooth or range of teeth. Otherwise, leave blank.  
   **NOTE:** Numbers or letters reported are based on tooth morphology, not anatomic position. This is the traditional and important concept to understand for accurate documentation and reporting. For instance, a tooth may migrate into an edentulous space, but that movement does not change its morphology. Similarly, placement of an implant body need not be in an anatomic tooth position, but the prosthesis placed is the morphological equivalent of a missing tooth or range of teeth.
If the same procedure is performed on more than a single tooth on the same date of service there
are two options for reporting –
• Report each procedure, the tooth involved, and the fee on separate service lines
• Report the procedure on a single service line with the teeth involved in #27, the number
  of times the procedure was delivered in the #29b (Quantity), and the total fee for all in
  #31 (Fee)

When a procedure involves a range of teeth, the range is reported in this field. This is done either
with a hyphen “-” to separate the first and last tooth in the range (e.g., 1-4; 7-10; 22-27), or by the
use of commas to separate individual tooth numbers or ranges (e.g., 1, 2, 4, 7-10; 3-5, 22-27).

Supernumerary teeth in the permanent dentition are identified in the ADA's Universal/National
Tooth Designation System ("JP") by the numbers 51 through 82, beginning with the area of the
upper right third molar, following around the upper arch and continuing on the lower arch to the
area of the lower right third molar (for example, supernumerary number 51 is adjacent to the
upper right molar number 1; supernumerary number 82 is adjacent to the lower right third molar
number 32). This enumeration is illustrated in the following chart:

<table>
<thead>
<tr>
<th>Tooth #</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>11</th>
<th>12</th>
<th>13</th>
<th>14</th>
<th>15</th>
<th>16</th>
</tr>
</thead>
<tbody>
<tr>
<td>'Super' #</td>
<td>51</td>
<td>52</td>
<td>53</td>
<td>54</td>
<td>55</td>
<td>56</td>
<td>57</td>
<td>58</td>
<td>59</td>
<td>60</td>
<td>61</td>
<td>62</td>
<td>63</td>
<td>64</td>
<td>65</td>
<td>66</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tooth #</th>
<th>32</th>
<th>31</th>
<th>30</th>
<th>29</th>
<th>28</th>
<th>27</th>
<th>26</th>
<th>25</th>
<th>24</th>
<th>23</th>
<th>22</th>
<th>21</th>
<th>20</th>
<th>19</th>
<th>18</th>
<th>17</th>
</tr>
</thead>
<tbody>
<tr>
<td>'Super' #</td>
<td>82</td>
<td>81</td>
<td>80</td>
<td>79</td>
<td>78</td>
<td>77</td>
<td>76</td>
<td>75</td>
<td>74</td>
<td>73</td>
<td>72</td>
<td>71</td>
<td>70</td>
<td>69</td>
<td>68</td>
<td>67</td>
</tr>
</tbody>
</table>

Supernumerary teeth in the primary dentition are identified by the placement of the letter "S"
following the letter identifying the adjacent primary tooth (for example, supernumerary "AS" is
adjacent to "A"; supernumerary "TS" is adjacent to "T"). This enumeration is illustrated in the
following chart:

<table>
<thead>
<tr>
<th>Tooth #</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
<th>I</th>
<th>J</th>
</tr>
</thead>
<tbody>
<tr>
<td>'Super' #</td>
<td>AS</td>
<td>BS</td>
<td>CS</td>
<td>DS</td>
<td>ES</td>
<td>FS</td>
<td>GS</td>
<td>HS</td>
<td>IS</td>
<td>JS</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tooth “#”</th>
<th>T</th>
<th>S</th>
<th>R</th>
<th>Q</th>
<th>P</th>
<th>O</th>
<th>N</th>
<th>M</th>
<th>L</th>
<th>K</th>
</tr>
</thead>
<tbody>
<tr>
<td>Super “#”</td>
<td>TS</td>
<td>SS</td>
<td>RS</td>
<td>QS</td>
<td>PS</td>
<td>OS</td>
<td>NS</td>
<td>MS</td>
<td>LS</td>
<td>KS</td>
</tr>
</tbody>
</table>

28. Tooth Surface: This Item is necessary when the procedure performed by tooth involves one or
more tooth surfaces. Otherwise leave blank. The following single letter codes are used to identify
surfaces:
Do not leave any spaces between surface designations in multiple surface restorations (e.g., MOD).

**NOTE:** The Incisal ("I") surface of an anterior tooth (analogous to the Occlusal surface of posterior teeth for reporting purposes) may incorporate the Incisal Angle. A restoration involving the incisal angle will include multiple surfaces. The size of the affected area and the anatomy of the tooth will dictate the number of surfaces involved in this restoration.

For example, a small fracture involving the angle could be perceived clinically as two surface restoration (e.g., M-I; D-I). A larger fracture involving the angle that requires restoring a greater portion of the tooth would require a multi-surface restoration (e.g., M-I-F-L; D-I-F-L). The clinician determines what type of restoration was placed, and the code to report the procedure delivered to the patient.

29. **Procedure Code:** Enter the appropriate procedure code found in the version of the *Code on Dental Procedures and Nomenclature* in effect on the “Procedure Date” (Item #24).

**NOTE:** Additional guidance concerning reporting select CDT codes (e.g., Teledentistry; Sales Tax) are in Coding Education and the ADA Claim Form content linked to the CDT Code Portal web page –

www.ada.org/cdt

29a **Diagnosis Code Pointer:** Enter the letter(s) from Item 34 that identify the diagnosis code(s) applicable to the dental procedure. List the primary diagnosis pointer first.

29b **Quantity:** Enter the number of times (01-99) the procedure identified in Item 29 is delivered to the patient on the date of service shown in Item 24. The default value is “01.”

30. **Description:** Provide a brief description of the service provided (e.g., abbreviation of the procedure code's nomenclature).

31. **Fee:** Report the dentist’s full fee for the procedure. Resolution 44-2009 Statement on Reporting Fees on Dental Claims adopted by the ADA House of Delegates, as follows, provides guidance on the appropriate entry for this item.

**Statement on Reporting Fees on Dental Claims**

1) A full fee is the fee for a service that is set by the dentist, which reflects the costs of providing the procedure and the value of the dentist's professional judgment.

2) A contractual relationship does not change the dentist's full fee.

3) It is always appropriate to report the full fee for each service reported to a third-party payer.

(Note: Item 31 above is the last of the repeating 'service line' items.)
31a Other Fee(s): When other charges applicable to dental services provided must be reported, enter the amount here. Charges may include state tax and other charges imposed by regulatory bodies.

32. Total Fee: The sum of all fees from lines in Item #31, plus any fee(s) entered in Item #31a

33. Missing Teeth Information: Mark an “X” on the number of the missing tooth – for identifying missing permanent dentition only. Report missing teeth when pertinent to Periodontal, Prosthodontic (fixed and removable), or Implant Services procedures on a particular claim.

   NOTE: Numbers marked are based on tooth morphology, not anatomic position.

34. Diagnosis Code List Qualifier: Enter the appropriate code to identify the diagnosis code source:

   AB = ICD-10-CM

34a Diagnosis Code(s): Enter up to four applicable diagnosis codes after each letter (A. – D.). The primary diagnosis code is entered adjacent to the letter “A.”

   NOTE: #34 and #34a are required when a) the diagnosis may have an impact on the adjudication of the claim in cases where specific dental procedures may minimize the risks associated with the connection between the patient’s oral and systemic health conditions; or b) when required by state regulation (e.g., Medicaid) or third-party payer contract provisions.

   Detailed guidance on reporting ICD-10-CM diagnosis codes is posted on the Coding Education | American Dental Association (ada.org).

35. Remarks: This space may be used to convey additional information for a procedure code that requires a report, or for multiple supernumerary teeth. It can also be used to convey additional information you believe is necessary for the payer to process the claim (e.g., for a secondary claim, the amount the primary carrier paid).

   Remarks should be concise and pertinent to the claim submission. Claimants should note that an entry in “Remarks” may prompt review by a person as part of claim adjudication, which may affect overall time required to process the claim.

   NOTE: When the claim is for a multi-unit implant supported prosthesis the supporting implant body locations may not correlate to the anatomic location of a natural tooth. An appropriate notation in “Remarks” may avoid a misunderstanding when the claim is submitted to a third-party payer.

**Authorizations**

This section provides consent for treatment as well as permission for the payer to send any patient benefit available for procedures performed directly to the dentist or the dental business entity.
36. **Patient Consent:** The patient is defined as an individual who has established a professional relationship with the dentist for the delivery of dental health care. For matters relating to communication of information and consent, the term includes the patient’s parent, caretaker, guardian, or other individual as appropriate under state law and the circumstances of the case.

By signing (or “Signature on File” notice) in this location of the claim form, the patient or patient’s representative has agreed that he/she has been informed of the treatment plan, the costs of treatment and the release of any information necessary to carry out payment activities related to the claim.

Claim forms prepared by the dentist’s practice management software may insert “Signature on File” when applicable in this Item.

37. **Authorize Direct Payment:** The signature and date (or “Signature on File” notice) are required when the Policyholder/Subscriber named in Item #12 wishes to have benefits paid directly to the dentist/provider. This is an authorization of payment. It does not create a contractual relationship between the dentist or dental entity and the insurance company.

Claim forms prepared by the dentist’s practice management software may insert “Signature on File” when applicable in this Item.

**Ancillary Claim/Treatment Information**

This section of the claim form provides additional information to the third-party payer regarding the claim.
38. **Place of Treatment**: Enter the 2-digit Place of Service Code for Professional Claims, a HIPAA standard. Frequently used codes are:

   - **11** = Office; **12** = Home; **21** = Inpatient Hospital; **22** = Outpatient Hospital; **31** = Skilled Nursing Facility; **32** = Nursing Facility; **02** = Telehealth (aka Teledentistry)

   All current codes are available online from the Centers for Medicare and Medicaid Services in PDF format for download –

   [CMS Place of Service Code Set](#)

39. **Number of Enclosures (00 to 99)**: Enter a “Y” or “N” to indicate whether or not there are enclosures of any type included with the claim submission (e.g., radiographs, oral images, models).

39a. **Date Last SRP**: Enter the date of service for the last Scaling and Root Planing procedure (e.g., D4341) delivered to the patient in the space immediately to the right of this data element caption; date format is MM/DD/CCYY. (Leave blank if not applicable to claim or if not known.)

40. **Is Treatment for Orthodontics?**: If no, skip to Item #43. If yes, answer Items 41 & 42.

41. **Date Appliance Placed (MM/DD/CCYY)**: Indicate the date an orthodontic appliance was placed. This information should also be reported in this section for subsequent orthodontic visits.

42. **Months of Treatment**: Enter the total number of months required to complete the orthodontic treatment, from the beginning to the end of the treatment plan.

43. **Replacement of Prosthesis?**: This Item applies to Crowns and all Fixed or Removable Prostheses (e.g., bridges and dentures).

   Please review the following three situations in order to determine how to complete this Item.

   a) If the claim does not involve a prosthetic restoration mark “NO” and proceed to Item 45.

   b) If the claim is for the initial placement of a crown, or a fixed or removable prosthesis, mark “NO” and proceed to Item 45.

   c) If the patient has previously had these teeth replaced by a crown, or a fixed or removable prosthesis, or the claim is to replace an existing crown, mark the “YES” field and complete section 44.

44. **Date of Prior Placement (MM/DD/CCYY)**: Complete if the answer to Item #43 was “YES.”

45. **Treatment Resulting From**: If the dental treatment listed on the claim was provided as a result of an accident or injury, mark the appropriate box in this item, and proceed to Items #46 and #47. If the services you are providing are not the result of an accident, this Item does not apply; skip to Item #48.

46. **Date of Accident (MM/DD/CCYY)**: Enter the date on which the accident noted in Item #45 occurred. Otherwise, leave blank.

47. **Auto Accident State**: Enter the state in which the auto accident noted in Item #45 occurred. Otherwise, leave blank.
**Billing Dentist Or Dental Entity**

The ‘Billing Dentist’ or ‘Dental Entity’ section provides information on the individual dentist’s name, the name of the practitioner providing care within the scope of their state licensure, or the name of the group practice/corporation that is responsible for billing and other pertinent information. Depending on the business relationship of the practice and the treating dentist, the information provided in this section may not be the treating dentist. **If the patient is submitting the claim directly, do not complete Items 48-52a.**

<table>
<thead>
<tr>
<th>48. Name, Address, City, State, Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>49. NPI (National Provider Identifier): Enter the appropriate NPI type for the billing entity. A Type 2 NPI is entered when the claim is being submitted by an incorporated individual, group practice or similar legally recognized entity. Unincorporated practices may enter the individual practitioners Type 1 NPI.</td>
</tr>
<tr>
<td>50. License Number</td>
</tr>
<tr>
<td>51. SSN or TIN: Report the: 1) SSN or TIN if the billing dentist is unincorporated; 2) corporation TIN of the billing dentist or dental entity if the practice is incorporated; or 3) entity TIN when the billing entity is a group practice or clinic.</td>
</tr>
</tbody>
</table>

**NOTE:** The NPI is an identifier assigned by the Federal government to all providers considered to be HIPAA covered entities. Dentists who are not covered entities may elect to obtain an NPI at their discretion, or may be enumerated if required by a participating provider agreement with a third-party payer, or applicable state law/regulation.

An NPI is unique to an individual dentist or dental entity, and has no intrinsic meaning. There are two types of NPI available to dentists and dental practices:

- **Type 1 Individual Provider** - All individual dentists are eligible to apply for Type 1 NPIs, regardless of whether they are covered by HIPAA.
- **Type 2 Organization Provider** - A health care provider that is an organization, such as a group practice or corporation. Individual dentists who are incorporated may enumerate as Type 2 providers, in addition to being enumerated as a Type 1. All incorporated dental practices and group practices are eligible for enumeration as Type 2 providers.

On paper, there is no way to distinguish a type 1 from a type 2 in the absence of any associated data; they are identical in format. Additional information on NPI and enumeration can be obtained from the CMS’ Internet Web Site – National Provider Identifier (NPI).
52. **Phone Number:** Enter the business phone number of the billing dentist or dental entity.

52a. **Additional Provider ID:** This is an identifier assigned to the billing dentist or dental entity other than a Social Security Number (SSN) or Tax Identification Number (TIN). It is not the provider’s NPI.

The additional identifier is sometimes referred to as a Legacy Identifier (LID). LIDs may not be unique as they are assigned by different entities (e.g., third-party payer; federal government). Some Legacy IDs have an intrinsic meaning.

### Treating Dentist And Treatment Location Information

This section must be completed for all claims. Information that is specific to the dentist or practitioner acting within the scope of their state licensure who has provided treatment is entered in this section.

53. **Certification:** Signature of the treating or rendering dentist and the date the form is signed. This is the dentist who performed, or is in the process of performing, procedures, indicated by date, for the patient. If the claim form is being used to obtain a pre-estimate or pre-authorization, it is not necessary for the dentist to sign the form.

Claim forms prepared by the dentist’s practice management software may insert the treating dentist’s printed name in this Item.

53a. **Locum Tenens Dentist:** Mark box if the treating dentist is providing services in a locum tenens capacity. (Leave blank if not applicable.)

54. **NPI (National Provider Identifier):** Enter the treating dentist’s Type 1 – Individual Provider NPI in Item # 54. (See Item #49 for more NPI information.)

**NOTE:** This will be the “locum tenens” dentist’s NPI when applicable.

55. **License Number:** Enter the license number of the treating dentist. This may vary from the billing dentist.

**NOTE:** This will be the “locum tenens” dentist’s license number when applicable.

56. **Address, City, State, Zip Code:** Enter the physical location where the treatment was rendered. Must be a street address, not a Post Office Box.

**NOTE:** For teledentistry encounters the treatment location is the dentist’s practice location, not the patient’s location.
56a. **Provider Specialty Code:** Enter the code that indicates the type of dental professional who delivered the treatment. Available codes describing treating dentists follow. The general code listed as “Dentist” may be used instead of any other dental practitioner codes.

**NOTE:** This will be the “locum tenens” dentist’s specialty when applicable.

<table>
<thead>
<tr>
<th>Category / Description</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dentist</strong> / a person qualified by a doctorate in dental surgery (D.D.S) or dental medicine (D.M.D.) licensed by the state to practice dentistry, and practicing within the scope of that license.</td>
<td>122300000X</td>
</tr>
<tr>
<td><strong>General Practice</strong> / a dentist who provides a variety of dental services to address patient needs.</td>
<td>1223G0001X</td>
</tr>
<tr>
<td><strong>Dental Specialty</strong> / a practitioner in one of the nine specialty areas recognized by the ADA.</td>
<td>See following list</td>
</tr>
<tr>
<td>Dental Public Health</td>
<td>1223D0001X</td>
</tr>
<tr>
<td>Endodontics</td>
<td>1223E0200X</td>
</tr>
<tr>
<td>Orthodontics</td>
<td>1223X0400X</td>
</tr>
<tr>
<td>Pediatric Dentistry</td>
<td>1223P0221X</td>
</tr>
<tr>
<td>Periodontics</td>
<td>1223P0300X</td>
</tr>
<tr>
<td>Prosthodontics</td>
<td>1223P0700X</td>
</tr>
<tr>
<td>Oral &amp; Maxillofacial Pathology</td>
<td>1223P0106X</td>
</tr>
<tr>
<td>Oral &amp; Maxillofacial Radiology</td>
<td>1223x0008X</td>
</tr>
<tr>
<td>Oral &amp; Maxillofacial Surgery</td>
<td>1223S0112X</td>
</tr>
</tbody>
</table>

These codes are from the “Dental Service Providers” section of the Healthcare Providers Taxonomy code list, a HIPAA standard, and are a subset of the full list that includes codes for other types of practitioners including dental assistants, dental hygienists, denturists, and dental lab technicians. The current full list is posted online – [Health Care Provider Taxonomy Code Set](#).

57. **Phone Number:** Enter the business telephone number of the treating dentist. **NOTE:** This will be the “locum tenens” dentist telephone number, when applicable.

58. **Additional Provider ID:** This is an identifier assigned to the treating dentist other than a Social Security Number (SSN) or Tax Identification Number (TIN). It is not the provider’s NPI. The additional identifier is sometimes referred to as a Legacy Identifier (LID). LIDs may not be unique as they are assigned by different entities (e.g., third-party payer; Federal government). Some Legacy IDs have an intrinsic meaning. **NOTE:** This will be the “locum tenens” dentist’s Additional Provider ID when applicable.