COVID-19 UPDATES  
ADA Department of Testing Services (DTS)  
April 27, 2020

*** BREAKING NEWS ****

Pearson VUE and Prometric. Pearson VUE and Prometric have announced updates concerning the opening of test centers. Please see the section entitled Test Administration Vendors for more details.

ADAT, DAT and OAT Eligibility. As of April 21, 2020, all candidates whose eligibility for the ADAT, DAT and OAT is set to expire between March 15, 2020 and December 30, 2020 will have their administration window extended through December 31, 2020. See the Examination Eligibility and Program Modifications section for more details.

ECE. As of April 21, 2020, Educational Credential Evaluators (ECE) has resumed operations. See the Examination Eligibility and Program Modifications section for more details.

DLOSCE. The JCNDE has announced that the Dental Licensure Objective Structured Clinical Examination (DLOSCE) will be released in 2020, with a target release date of June 15, 2020.

NBDE Part I Discontinuation. On April 10, 2020, the JCNDE announced that it would be extending the discontinuation date of the National Board Dental Examination (NBDE) Part I to October 31, 2020 for ALL qualified dental candidates (i.e., regardless of whether or not they were trained by CODA-accredited dental programs). See the Examination Eligibility and Program Modifications section for more details.

About this Document

This document presents the latest available information concerning the impact of COVID-19 on examination programs implemented by the ADA’s Department of Testing Services (DTS), on behalf of governing bodies such as the Joint Commission on National Dental Examinations (JCNDE), the ADA Board of Trustees, the ADA Council on Dental Education and Licensure (CDEL), and the Association of Schools and Colleges of Optometry (ASCO). This document is updated regularly. Changes to this document are also noted on the final page of this document, for ease of review.

DTS Approach to COVID-19

The Department of Testing Services (DTS) understands the growing concerns that are emerging regarding COVID-19 and its implications for each of us. In response to these concerns, DTS wishes to affirm that—regardless of whether you are a student, a test constructor, a volunteer leader, an ADA member, an ADA non-member, a staff member, a vendor, a member of the public, or whomever—safety is of utmost importance. In this challenging time, DTS is striving to be as responsive as possible as the situation
evolves, to help ensure that we are appropriately prioritizing the aforementioned safety considerations, while also permitting important work to continue.

Safety Considerations

Please follow all [CDC recommendations](https://www.cdc.gov) regarding personal healthy and community safety. Please be vigilant and do so at all times. DTS will continue to follow these recommendations to help protect the health and well-being of all. Please visit the [American Dental Association’s COVID-19 web page](https://www.cdc.gov/coronavirus), which serves as a Coronavirus Resource Center for oral health care professionals.

Examination Administrations

**DTS staff are operating at full capacity and are available to assist with any testing questions or issues.** However, staff is not currently available to answer questions by phone. Please contact staff via email or by clicking the **GET HELP** button on the right side of most DTS web pages.

<table>
<thead>
<tr>
<th>Examination</th>
<th>Email Address</th>
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<tbody>
<tr>
<td>ADAT</td>
<td><a href="mailto:adatexam@ada.org">adatexam@ada.org</a></td>
</tr>
<tr>
<td>DAT</td>
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<td>OAT</td>
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</tr>
<tr>
<td>NBDE Part I</td>
<td></td>
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<tr>
<td>NBDE Part II</td>
<td></td>
</tr>
<tr>
<td>NBDHE</td>
<td><a href="mailto:nbexams@ada.org">nbexams@ada.org</a></td>
</tr>
</tbody>
</table>

Candidates who are unable to travel for an examination due to illness, increased travel restrictions, or concerns regarding personal health must email testingproblems@ada.org, providing the candidate’s DENTPIN and an explanation of the situation.

Examination Eligibility and Program Modifications

- As of March 15, 2020, eligibility changes will be applied to candidates completing examinations under the purview of the following governing bodies:
  - Joint Commission on National Dental Examinations (JCNDE)
    - NBDE Part I, NBDE Part II, NBDHE
  - ADA Council on Dental Education and Licensure (CDEL)
    - DAT and ADAT
  - Association of Schools and Colleges of Optometry (ASCO)
    - OAT
- The following changes apply to candidates who are completing examinations of the Joint Commission on National Dental Examinations (JCNDE):
  - **In recognition of the current limitations on testing due to the COVID-19 pandemic, the deadline for discontinuation of the NBDE Part I for ALL qualified candidates will be extended to October 31, 2020.** This extension is available regardless of where qualified candidates received their dental training (i.e., from CODA-accredited dental programs, or from non-CODA-accredited
dental programs). Qualified candidates are those who meet NBDE Part I eligibility requirements.

- Candidate eligibility windows for all other JCNDE tests will be extended through December 31, 2020.
- Applications with assigned eligibility windows beginning on July 1 or later will be assigned the standard 6-month window of eligibility. That window of eligibility will not be extended unless candidates complete an online extension request.
- The JCNDE is maintaining the current launch date for the Integrated National Board Dental Examination (INBDE) (August 1, 2020).
- The JCNDE is maintaining the current NBDE Part II discontinuation date (July 31, 2022).
- DTS has lifted the requirement for the NBDE Part II to be administered on consecutive days. Candidates taking the NBDE Part II can schedule the second day of testing within 14 days of their first day of testing.
- The JCNDE continues to investigate options to assist the dental hygiene community in a challenging time. Based in part on feedback from Pearson VUE, DTS staff are currently working to provide an alternate NBDHE administration schedule. This involves an option to split the NBDHE administration session into two parts, to make it easier for candidates to find openings (as opposed to requiring candidates find a single, 9-hour continuous block of time). The latter option is anticipated to be available in June.
- The JCNDE will continue to monitor the situation to determine if any changes are needed.

- With regard to the DAT, ADAT, and OAT, eligibility changes will proceed as follows:
  o All candidates whose test administration eligibility window is set to expire between March 15, 2020 and December 30, 2020 will have their administration window extended through December 31, 2020.
  o Candidates should monitor websites of training programs to which they intend to apply, to ensure timely submission of application materials and test results.
  o The situation will be monitored to determine if further extensions are needed.

**Important Note for ALL Candidates Trained by Non-CODA-Accredited Training Programs**

- As of April 21, 2020, Educational Credential Evaluators (ECE) has resumed operations. Candidates trained by non-CODA-accredited programs who are interested in applying for the Advanced Dental Admission Test (ADAT), National Board Dental Examinations (NBDE), and National Board Dental Hygiene Examination (NBDHE) should visit [https://www.ece.org/](https://www.ece.org/) for more information.

**Test Administration Vendors (Prometric and Pearson VUE)**

**Prometric**

The information below concerns candidates who are taking the following examinations:

- Dental Admission Test (DAT)
- Optometry Admission Test (OAT)
- National Board Dental Examination (NBDE) Parts I and II

On April 22, 2020, Prometric announced that testing center closures would continue until May 31, 2020 with the exception of limited essential services.
programs. The DAT, OAT, Part I, and Part II are considered essential testing programs by Prometric.

Candidates who are scheduled to test starting on May 1st will be informed of the test center policies currently in place, to ensure compliance and provide an understanding of what they can expect.

Candidates may continue to schedule appointments. Prior to their scheduled test date, all displaced test takers will receive an email notification that their appointment has been canceled, including instructions on next steps to reschedule their appointment, if applicable. Prometric will be monitoring the situation closely, and will provide updates accordingly.

For additional information on Prometric’s response to the COVID-19 pandemic, including updates on test center closures, please visit Prometric Coronavirus Update.

Pearson VUE

The information below concerns candidates who are taking the following examinations:
- Advanced Dental Admission Test (ADAT)
- National Board Dental Hygiene Examination (NBDHE)

As of April 23, 2020, Pearson VUE has released the following update regarding all company owned testing centers in the US and Canada:

- Pearson VUE has informed DTS that effective May 1 it will open test centers in “areas where there are no restrictions prohibiting operation.” This currently includes the following states: AR, GA, IA, NE, OH, SC, TN, TX, UT, and WY. Pearson Vue must also be able to outfit all test centers with health and safety necessities, such as hand sanitizer, disinfectant, etc. for operations to resume. Additionally appropriate social distancing requirements will be in place. Pearson VUE will monitor restrictions and make adjustments as necessary.

- Pearson VUE will extend the temporary suspension of exam deliveries in US and Canada through May 31 where restrictions remain. In these areas, candidates scheduled through May 31 will receive cancellation and rescheduling notices starting on April 27. New candidate appointment availability begins on June 1 and beyond.

For additional information on Pearson VUE’s response to the COVID-19 pandemic, including updates on test center closures, please visit Pearson Vue Coronavirus Update.

Dental Licensure Objective Structured Clinical Examinations (DLOSCE)

- The JCNDE has announced that the Dental Licensure Objective Structured Clinical Examination (DLOSCE) will be released in 2020, with a target release date of June 15, 2020.
- The JCNDE intends to conduct webinars in upcoming weeks, to share details and answer questions from stakeholders and communities of interest. These webinars will
begin with dental boards, and will then continue with dental educators and dental students. The first webinar is planned for mid-April 2020.

- Additional details concerning this exciting new examination program are available on the DLOSCE website, with more information coming soon.

**Scoring of Candidate Results**

No scoring delays are currently present.

**Reporting of Candidate Results**

No reporting delays are currently present.

**Test Construction Team (TCT) Meetings**

Where possible, for the near future, DTS will transition from conducting in-person TCT meetings, to conducting remote TCT meetings that take place via web conferencing software. DTS will provide additional information to test constructors shortly.

DTS will continue to update this document as the situation changes. As noted above, please follow all CDC recommendations regarding personal health and community safety.
Change Log


3/20/2020  Significant updates to the Examination Eligibility section; inclusion of excerpt from Prometric communication; minor changes to the sequence of presented information in the Test Administration Vendors section, for ease of reading; creation of a Change Log to facilitate review of changes to this document.

4/2/2020    Updates to the Breaking News and Examination Eligibility sections; notification of release of the DLOSCE; notification of suspension of operations of Educational Credential Evaluators (ECE); extension of NBDE Part I discontinuation date to 10/31/2020 for candidates trained by CODA accredited dental programs.

4/7/2020    Update to Test Administration Vendors section (Pearson VUE).

4/10/2020   Update to Test Administration Vendors section (Prometric). Significant updates to the Examination Eligibility section regarding the extension of the NBDE Part I for all candidates.

4/27/2020   Update to the Examination Eligibility section regarding an extended administration window for ADAT, DAT, and OAT candidates. Relabeled this section “Examination Eligibility and Program Modifications” and provided additional program modification information within this section. Update to the Test Administration Vendors section concerning test center openings.